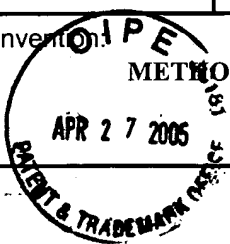


8FW2645

AMENDMENT TRANSMITTAL LETTER (Small Entity)				Docket No. 01-033	
Applicant(s): JAY S. WALKER et al.					

Application No. 09/973,581	Filing Date October 9, 2001	Examiner ANWAH OLISA	Customer No. 22927	Group Art Unit 2645	Confirmation No. 5776
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Invention: **METHOD AND APPARATUS FOR ENTERTAINING CALLERS IN A QUEUE**



COMMISSIONER FOR PATENTS:

Transmitted herewith is an amendment in the above-identified application.

☒ Applicant claims small entity status. See 37 CFR 1.27

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	22 -	22 =	0	x \$25.00	\$0.00
INDEP. CLAIMS	3 -	3 =	0	x \$100.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00

- ☒ No additional fee is required for amendment.
- ☐ Please charge Deposit Account No. _____ in the amount of _____
- ☐ A check in the amount of _____ to cover the filing fee is enclosed.
- ☒ The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-0271
- ☒ Any additional filing fees required under 37 C.F.R. 1.16.
- ☒ Any patent application processing fees under 37 CFR 1.17.
- ☐ Payment by credit card. Form PTO-2038 is attached.

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

Michael D. Downs
Signature

Dated: April 25, 2005

Michael D. Downs
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CC:

I certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on April 25, 2005 (Date)	
<i>Veronika S. Leliever</i> Signature of Person Mailing Correspondence	
Veronika S. Leliever Typed or Printed Name of Person Mailing Correspondence	

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****CUSTOMER NO. 22927**

Applicants: Walker et al.
Application No.: 09/973581
Filed: October 9, 2001
Title: METHOD AND APPARATUS FOR ENTERTAINING
CALLERS IN A QUEUE
Attorney Docket No.: 01-033
Group Art Unit: 2645
Examiner: ANWAH, Olisa
(703) 305-4814 /voice
(703) 872-9314 /fax

AMENDMENT and RESPONSE**to the Office Action mailed January 25, 2005 (Paper No. 20050120)**

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Examiner:

In response to the Office Action mailed January 25, 2005 (Paper No. 20050120), please consider the following remarks.

This document is filed by Applicants' representative on behalf of the present Applicants for patent. Accordingly, references in this document to "we," "us," "our," and the like will be understood as indicating the present Applicants.